

Clinician's Guide: VA Virtual Care Tools

Helping Clinicians Choose Virtual Tools for Veterans



U.S. Department of Veterans Affairs
Veterans Health Administration
Office of Connected Care

	ACT Coach	AIMS for Anger Management	Airborne Hazards and Open Burn Pit Registry	Beyond MST	CBT-i Coach	Couples Coach	COVID Coach	CPT Coach	Exposure Ed	Insomnia Coach	Live Whole Health	Mindfulness Coach	MOVE! Coach	PE Coach 2	PTSD Coach	PTSD Family Coach	somnaware	STAIR Coach	Stay Quit Coach	VA Pressure Ulcer Resource (PUR)	VetChange
Alcohol, drug, and tobacco use	● ▲	● ▲	■	● ▲	● ▲	● ▲	● ▲	● ▲	● ▲	● ▲	● ▲	● ▲	● ▲	● ▲	● ▲	● ▲	■	● ▲	● ▲	● ▲	● ▲
Anger and irritability																					
Anxiety, stress, and PTSD																					
Cancer and oncology																					
Cholesterol (dyslipidemia)																					
Depression and mood																					
Diabetes and kidney health																					
Disaster and exposure																					
Heart health																					
Hypertension (high blood pressure)																					
Lung health																					
Mindfulness and resilience																					
Nutrition and exercise																					
Relationships and family																					
Sleep and insomnia																					
Pressure ulcers																					

- iOS ▲ Android
- Web □ Options
- ⓘ Requires login



Connect today! For more information about these apps, visit mobile.va.gov/apptore.

Need help accessing these virtual health tools or setting them up? Call:
Health Resource Center Help Desk: **877-470-5947** | Monday to Friday: 7 a.m. – 7 p.m. CT.
Office of Connected Care Help Desk: **866-651-3180** | 24/7

ⓘ Requires Login
Veterans: My HealtheVet Premium, DS Logon Level 2 (Premium), or ID.me
VA staff: PIV, PIV exemption, or Vista login credentials



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Annie App



Ask A Pharmacist



Behavioral Health Lab



CHAMPVA Pay



eScreening (at limited sites)



Image Viewing Solution



Mental Health Assistant



Mental Health Checklist



My VA Images



Patient Viewer



Rx Refill



VA Health Chat (at limited sites)



VA: Health and Benefits



VA Share My Health Data (SMHD)



VA Online Scheduling



VA Video Connect



Virtual Care Manager

- iOS ▲ Android
- Web □ Options
- 🔒 Requires login

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Where to access virtual tools and training materials	Mobile.va.gov	Mobile.va.gov	https://www.mirecc.va.gov/visn4/bhl/bhl_home.asp	Mobile.va.gov, Google Play store	Facility HSTA and URL.xlsx (sharepoint.com)	Mobile.va.gov	https://www.va.gov/vdl/documents/Clinical/Mental_Health/ys_mha_um.pdf	Mobile.va.gov	myhealth.va.gov	Mobile.va.gov	Mobile.va.gov	Mobile.va.gov	Mobile.va.gov, Apple app store, Google Play store	Mobile.va.gov, Apple app store, Google Play store	Mobile.va.gov, Apple app store, Google Play store	Mobile.va.gov	Mobile.va.gov, Apple app store, Google Play store	Mobile.va.gov	
Patient																			
Receive automated health texts	■																		
Refill prescriptions										■									
Schedule appointments																			
Send images						■				■									
Send secure messages		■								■									
Sync Bluetooth devices																	■		
Take health assessments			■		■		■	■											
Track patient-generated health data (PGHD)	■				■				■										
View or download VA health records									■										
Both																			
Look CHAMPVA medical codes				■															
Anywhere to anywhere virtual visits (live video telehealth)																			■
VA Healthcare Staff																			
Assign automated health texts	■																		
Schedule appointments																		■	■
Provide case management/remote care	■																		
Provide health education																			
View images sent by patient											■								■
View patient-generated health data (PGHD)	■																		■

To help Veterans access virtual tools requiring logon, VA staff can help Veterans register for a My Health eVet Premium account to get them started. When considering the possibility of a virtual visit, VA staff should ask whether a patient is "video-capable," i.e. has a computer, smartphone, or tablet with a camera, and access to the internet. If the patient is not video-capable, contact your local VA facility telehealth coordinator to determine the Veteran's eligibility for the equipment loan and/or Lifeline programs.

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