VA Virtual Tools Are Always an Option

As the U.S. Department of Veterans Affairs begins expanding in-person services at VA facilities around the country, keeping Veterans safe remains our top priority.

With VA’s virtual care tools, you can continue to access high-quality VA care safely from home.

**Video or Telephone Appointments**
Rather than going to a VA facility, you can receive care at home with a video or phone appointment. To set up a VA Video Connect or phone appointment, send your provider a secure message on My HealtheVet or call your local VA facility. To learn more about VA Video Connect, visit mobile.va.gov/app/va-video-connect.

**Prescription Refills**
Request prescription refills and order and ship medications to your home using My HealtheVet or the Rx Refill mobile app. Download the app at mobile.va.gov/app/rx-refill.

**Text Message Reminders**
Annie’s Coronavirus Precautions protocol sends you automated text messages with information about COVID-19, helps you monitor for symptoms, and can assist you if you need to contact your VA facility for care. Enroll at mobile.va.gov/annie.

**Secure Messaging**
With My HealtheVet, VA’s online patient portal, you can send online secure messages to your VA health care team to ask them nonurgent health questions. Register at myhealth.va.gov.

**Home Telehealth**
For Veterans recommended for home isolation or quarantine, your provider may use remote monitoring devices to assess your condition while you’re at home. Learn more about home telehealth at telehealth.va.gov/type/home.

If you’re experiencing symptoms of COVID-19, contact your VA facility as soon as possible. You can find contact information and operating hours for your VA facility at va.gov/find-locations.

For the most up-to-date information on COVID-19, please visit:
cdc.gov/coronavirus  |  va.gov/coronavirus

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