

VA Virtual Tools Are Always an Option

As the U.S. Department of Veterans Affairs begins expanding in-person services at VA facilities around the country, keeping Veterans safe remains our top priority.

With VA's virtual care tools, you can continue to access high-quality VA care safely from home.



Video or Telephone Appointments

Rather than going to a VA facility, you can receive care at home with a video or phone appointment. To set up a VA Video Connect or phone appointment, send your provider a secure message on My HealtheVet or call your local VA facility. To learn more about VA Video Connect, visit mobile.va.gov/app/va-video-connect.



Prescription Refills

Request prescription refills and order and ship medications to your home using My HealtheVet or the Rx Refill mobile app. Download the app at mobile.va.gov/app/rx-refill.



Text Message Reminders

Annie's Coronavirus Precautions protocol sends you automated text messages with information about COVID-19, helps you monitor for symptoms, and can assist you if you need to contact your VA facility for care. Enroll at mobile.va.gov/annie.



Secure Messaging

With My HealtheVet, VA's online patient portal, you can send online secure messages to your VA health care team to ask them nonurgent health questions. Register at myhealth.va.gov.



Home Telehealth

For Veterans recommended for home isolation or quarantine, your provider may use remote monitoring devices to assess your condition while you're at home. Learn more about home telehealth at telehealth.va.gov/type/home.

If you're **experiencing symptoms of COVID-19**, contact your VA facility as soon as possible. You can find contact information and operating hours for your VA facility at va.gov/find-locations.

For the most up-to-date information on COVID-19, please visit:
cdc.gov/coronavirus | va.gov/coronavirus



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