**U.S. Department of Veterans Affairs** Veterans Health Administration

## Prescription for VA Virtual Care Tools

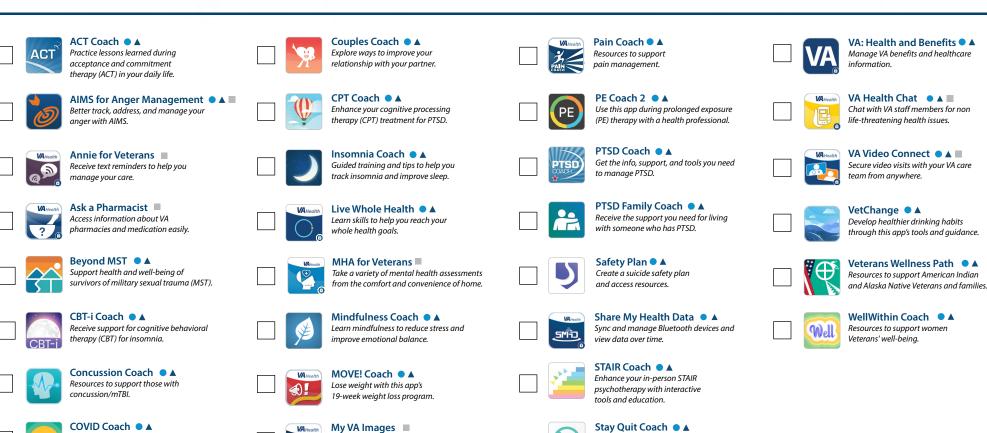
Expanding Veteran Access to Care Through Virtual Technologies











## Connect today!

To browse more tools that may fit your needs, visit mobile.va.gov/appstore.

Receive tools to support self-care

and mental health during the

COVID-19 pandemic.

Most apps are available on the Apple App Store and Google Play, however, some apps are available only on the VA App Store through a desktop version.

## If you need technical assistance with these tools, call:

Health Resource Center Help Desk:

Submit and track dermatology and

to requests from your VA provider.

health photos and videos in response

800-400-1238 | Monday to Friday: 8 a.m. – 8 p.m. ET.

Office of Connected Care Help Desk:

866-651-3180 | 24/7

Note that products and graphics referenced in this document may change over time as technology and app capabilities advance.



Create a tailored plan to quit

smoking and stay smoke-free.







## Prescription for VA Virtual Care Tools

Expanding Veteran Access to Care Through Virtual Technologies



The VA is committed to helping Veterans, their family members and caregivers, and VA staff the access to help with integrating virtual care tools and programs to support the access and delivery of healthcare. We know that sometimes you may need some additional help, and the VA has options available to meet those needs.



Want help with logging in to VA mobile or web applications?	VA App Store Login Help	mobile.va.gov/login-information
Want to get help over the phone?	Help Desks	Office of Connected Care Help Desk: 866-651-3180, Available 24/7  My Health <b>e</b> Vet Help Desk: 877-327-0022, Monday to Friday, 7 a.m. – 7 p.m. Central time  VA Mobile Solutions Help Desk: Veterans 877-470-5947, Monday to Saturday, 7 am – 7 pm Central time, VA Care Teams 844-482-6624, available 24/7
Want to get help in person?	Virtual Health Resource Centers	connectedcare.va.gov/vhrc
Want to get access for app training materials?	VA App Store	mobile.va.gov/appstore
Are you a VA staff member and want access to training?	Connected Care Academy	vaots.blackboard.com  (note: A great place to start is Virtual Care University in Connected Care Academy. Go to the home page, then scroll down to access link to Virtual Care University)
Want to access and download outreach materials?	Office of Connected Care Outreach Toolkit	connectedcare.va.gov/about/outreach-toolkit
Want to order outreach materials?	Government Printing Office (GPO) site	orders.gpo.gov/vaocc & orders.gpo.gov/PTSD

Instructions:	

Need help accessing these virtual health tools or setting them up? Call:

Health Resource Center Help Desk: **800-400-1238** | **Monday to Friday: 8 a.m. – 8 p.m. ET.**Office of Connected Care Help Desk: **866-651-3180** | **24/7**