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**U.S. Department of Veterans Affairs** Veterans Health Administration

## Prescription for VA Virtual Care Tools

Expanding Veteran Access to Care Through Virtual Technologies





Web © Requires login



ACT Coach Practice lessons learned during acceptance and commitment therapy (ACT) in your daily life.



Better track, address, and manage your anaer with AIMS.



Annie for Veterans

Receive text reminders to help you manaae vour care.



Ask a Pharmacist

Access information about VA pharmacies and medication easily.



Beyond MST • 🛦

Support health and well-being of survivors of military sexual trauma (MST)



CBT-i Coach

Receive support for cognitive behavioral therapy (CBT) for insomnia.



Concussion Coach Resources to support those with

concussion/mTBI.



COVID Coach

Receive tools to support self-care and mental health during the COVID-19 pandemic.



Couples Coach

Explore ways to improve your relationship with your partner.



CPT Coach ● ▲

Enhance your cognitive processing therapy (CPT) treatment for PTSD.



InsomniaCoach 🔵 🛦

Guided training and tips to help you track insomnia and improve sleep.



Live Whole Health • A

Learn skills to help you reach your whole health goals.



MHA for Veterans ■

Take a variety of mental health assessments from the comfort and convenience of home.



Learn mindfulness to reduce stress and improve emotional balance.



MOVE! Coach ● ▲

Lose weight with this app's 19-week weight loss program.



My VA Images

Submit and track dermatology and health photos and videos in response to requests from your VA provider.



pain management.



PE Coach 2 • 🛦

Use this app during prolonged exposure (PE) therapy with a health professional.



PTSD Coach ● ▲

Get the info, support, and tools you need to manage PTSD.



PTSD Family Coach ● ▲

Receive the support you need for living with someone who has PTSD.



Safety Plan • A

Create a suicide safety plan and access resources.



Share My Health Data • 🛦

Sync and manage Bluetooth devices and view data over time.



STAIR Coach

Enhance your in-person STAIR psychotherapy with interactive tools and education.



Stay Quit Coach

Create a tailored plan to quit smoking and stay smoke-free.



VA: Health and Benefits • A

Manage VA benefits and healthcare information



VA Health Chat ● ▲ ■

Chat with VA staff members for non life-threatening health issues.



VA Video Connect ● ▲ ■

Secure video visits with your VA care team from anywhere.



VetChange ● ▲

Develop healthier drinking habits through this app's tools and guidance.



Resources to support American Indian and Alaska Native Veterans and families.



WellWithin Coach 🌘 🛦

Resources to support women Veterans' well-being.



To browse more tools that may fit your needs, visit mobile.va.gov/appstore.

Most apps are available on the Apple App Store and Google Play, however, some apps are available only on the VA App Store through a desktop version.

If you need technical assistance with these tools, call:

Health Resource Center Help Desk:

800-400-1238 | Monday to Friday: 8 a.m. – 8 p.m. ET.

Office of Connected Care Help Desk:

866-651-3180 | 24/7

Web-based Veteran training on issues related to sleep, anger, parenting, substance use, parenting, and other topics can be accessed at:

www.veterantraining.va.gov









Note that products and graphics referenced in this document may change over time as technology and app capabilities advance.





## Prescription for VA Virtual Care Tools

Expanding Veteran Access to Care Through Virtual Technologies

## How to access help and resources:

The VA is committed to helping Veterans, their family members and caregivers, and VA staff the access to help with integrating virtual care tools and programs to support the access and delivery of healthcare. We know that sometimes you may need some additional help, and the VA has options available to meet those needs.

Want help with logging in to VA mobile or web applications?	VA App Store Login Help	mobile.va.gov/login-information		
Want to get help over the phone?	Help Desks	Office of Connected Care Help Desk: 866-651-3180, Available 24/7 My Health <b>e</b> Vet Help Desk: 877-327-0022, Monday to Friday, 7 a.m. – 7 p.m. Central time VA Mobile Solutions Help Desk: Veterans 877-470-5947, Monday to Saturday, 7 am – 7 pm Central time, VA Care Teams 844-482-6624, available 24/7		
Want to get help in person?	Virtual Health Resource Centers	connectedcare.va.gov/vhrc		
Want to get access for app training materials?	VA App Store	mobile.va.gov/appstore		
Are you a VA staff member and want access to training?	Connected Care Academy	vaots.blackboard.com  (note: A great place to start is Virtual Care University in Connected Care Academy. Go to the home page, then scroll down to access link to Virtual Care University)		
Want to access and download outreach materials?	Office of Connected Care Outreach Toolkit	connectedcare.va.gov/about/outreach-toolkit		
Want to order outreach materials?	Government Printing Office (GPO) site	orders.gpo.gov/vaocc & orders.gpo.gov/PTSD		

Instructions:			

Need help accessing these virtual health tools or setting them up? Call:

Health Resource Center Help Desk: **800-400-1238** | **Monday to Friday: 8 a.m. – 8 p.m. ET.**Office of Connected Care Help Desk: **866-651-3180** | **24/7**