Clinician's Guide: VA Virtual Care Tools

Helping Clinicians Choose Virtual Tools for Veterans



• iOS ▲ Android	ACT Coach	AIMS for Anger Management	Airborne Hazards and Open Burn Pit Registry	Beyond MST	CBT-i Coach	Couples Coach	COVID Coach	CPT Coach	Exposure Ed	Insomnia Coach	Live Whole Health	Mindfulness Coach	MOVE! Coach	PE Coach 2	PTSD Coach	PTSD Family Coach	Safety Plan	STAIR Coach	Stay Quit Coach	VA Pressure Ulcer Resource (PUR)	VetChange
■ Web ■ Options • Requires login	ACT			• 🛦	©RIĒ	₩	• 🛦		Manage A	• 4	VA Mendrih	∌	Manager A	PE ■ ▲	• 🛦		• 🛦	• 🛦	• 🛦	PUFO	• 🛦
Alcohol, drug, and tobacco use																					
Anger and irritability																					
Anxiety, stress, and PTSD																					
Cancer and oncology																					
Cholesterol (dyslipidemia)																					
Depression and mood																					
Diabetes and kidney health																					
Disaster and exposure																					
Heart health																					
Hypertension (high blood pressure)																					
Lung health																					
Mindfulness and resilience																					
Nutrition and exercise																					
Relationships and family																					
Sleep and insomnia																					
Pressure ulcers																					



Connect today! For more information about these apps, visit **mobile.va.gov/appstore**.

Need help accessing these virtual health tools or setting them up? Call:

Health Resource Center Help Desk: 877-470-5947 | Monday to Friday: 7 a.m. – 7 p.m. CT.

Office of Connected Care Help Desk: 866-651-3180 | 24/7



Requires Login

Veterans: Login.gov, ID.me, DS Logon Level 2 (Premium), or My HealtheVet Premium. To learn more go to: https://mobile.va.gov/login-information VA staff: PIV, PIV exemption, or VistA login credentials



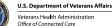




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Solution















iOS ▲ AndroidWeb ■ Options

ndroid **A**i

e Ask a Pharmacist

Behavioral Health Lab HAMPVA Pay eScreening (at limited sites)

Image Viewing

MHA for Veterans

My healthevet

My VA Imag

VA Health Chat

VA: Health and VA Share My
Benefits Health Data

VA Video Connect

Virtual Care Manager

	Web Options	Solution								(SMHD)						
	Requires login				▲ ■					-	● ▲ ■	• 🛦	• 🛦	• 🛦 🗏	-	
	Where to access virtual tools and training materials	Mobile.va.gov	Mobile.va.gov	https://www. mirecc.va.gov/ visn4/bhl/ bhl_home.asp	Mobile.va.gov, Google Play store	Facility HSTA and URL.xlsx (sharepoint. com)	Mobile.va.gov	Mobile.va.gov	myhealth.va.gov	Mobile.va.gov	Mobile.va.gov, Apple app store, Google Play store	Mobile.va.gov				
Patient	Receive automated health texts															
	Refill prescriptions															
	Schedule appointments															
	Send images															
	Send secure messages															
	Sync Bluetooth devices															
	Take health assessments															
	Track patient-generated health data (PGHD)															
	View or download VA health records															
	Provide health education															
Both	Look up CHAMPVA medical codes															
	Anywhere to anywhere virtual visits (live video telehealth)															
VA Healthcare Staff	Assign automated health texts															
	Schedule appointments															
	Provide case management/ remote care															
	View images sent by patient															
	View patient-generated health data (PGHD)															

To help Veterans access virtual tools requiring logon, VA staff can help Veterans register for a My HealtheVet Premium account to get them started. When considering the possibility of a virtual visit, VA staff should ask whether a patient is "video-capable;" i.e. has a computer, smartphone, or tablet with a camera, and access to the internet. If the patient is not video-capable, contact your local VA facility telehealth coordinator to determine the Veteran's eligibility for the equipment loan and/or Lifeline programs.

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