

# VA Video Connect

## Connect With Your VA Provider Through Video Telehealth



VA Video Connect, the U.S. Department of Veterans Affairs' secure videoconferencing app, makes it easier to access VA care. With the app, you can:



Meet with VA providers quickly and easily through **scheduled video telehealth visits** on any internet-connected computer or mobile device.



Receive **virtual care from specialists** from all over the United States for a variety of health concerns.



Include your caregiver or another guest in your video visit. At the time of scheduling, request that the VA scheduler invites guests through the **Caregiver Connect** scheduling option.

### Get started:

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#### Talk with your VA provider about VA Video Connect.

If you live far from your VA facility, lack the time to regularly attend in-person appointments, or don't require a hands-on physical examination, video visits could be right for you.

For helpful resources such as training videos and FAQ, visit the VA Video Connect page on the VA App Store at [mobile.va.gov/app/va-video-connect](https://mobile.va.gov/app/va-video-connect)

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#### Launch or download the app.

When it's time for your scheduled video visit with your VA provider, you can launch the video visit on your computer, tablet, or smartphone through the personal appointment link you'll receive by email. Or you can download the app on your Apple or Android device through the VA App Store.



If you need help setting up VA Video Connect on your device, call the Office of Connected Care Help Desk at **866-651-3180**.



VA Telehealth



U.S. Department of Veterans Affairs