VA Virtual Care Guide for TeleOncology

Helping Veterans Choose Virtual Tools to Support During Cancer Treatment

	iOS ▲ Android ■ Web										
	Requires login Options	Connect With Your Care Team			Achieve Your Health Goals and Manage Your Care						
		My healthevet	VA Health	VA Health	VA Health	VA Health				VIRTUAL HOPE BOX	
		My HealtheVet	VA Video Connect	Ask a Pharmacist	Annie	Live Whole Health	Mindfulness Coach	Stay Quit Coach	VetChange	Virtual Hope Box	
		myhealth.va.gov	mobile.va.gov/ app/va-video- connect	mobile.va.gov/ app/ask-a- pharmacist	mobile.va.gov/ annie	mobile.va.gov/ app/live-whole- health	mobile.va.gov/ app/mindfulness- coach	mobile.va.gov/ app/stay-quit- coach	mobile.va.gov/ app/vetchange	health.mil/ connectedhealth	
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	Video visit with health care staff										
	Receive automated health texts										
	Refill prescriptions										
	Get prescription advice										
Ę	Schedule appointment										
Action	Send images or secure messages to health care staff										
	Self-manage health symptoms										
	Take health assessment or set health goals										
	View or download VA health records										
	Alcohol and tobacco use										
	Anxiety and stress										
Issue	Cancer and oncology										
Iss	Depression, grief, and loneliness										
	Family and caregivers support										
	Mindfulness and resilience										

Need help accessing these virtual health tools or setting them up?

Health Resource Center Help Desk:

877-470-5947

Monday to Friday: 7 a.m. – 7 p.m. CT.

My HealtheVet Help Desk: 877-327-0022 | 800-877-8339 (TTY) Monday to Friday: 7 a.m. - 7 p.m. CT.

Office of Connected Care Help Desk:

866-651-3180

Department of Defense (DoD) Connected Health: dha.jblm.j-3.mbx.connected-health-contactus@mail.mil https://health.mil/connectedhealth







Requires Login



VA staff: PIV, PIV exemption, or VistA login credentials

Veterans: My HealtheVet Premium, DS Logon Level 2 (Premium), or ID.me



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• iOS ▲ Android ■ Web • Requires login

Connect With	Your Care Team:		Your Personalized Instructions:
My healthovet	My HealtheVet ☐ Gain greater control of your VA personal health records with online access from myhealth.va.gov		
VA Health	VA Video Connect		
VA Health	Ask a Pharmacist Access information about VA pharmacies and medication easily. mobile.va.gov/app/ask-a-pharmacist		
Achieve Your I	Health Goals, Improve Your Mental Health, and Mana	age Your Care:	
VA Health	Live Whole Health ● ▲ Learn skills to help you reach your whole health goals. mobile.va.gov/app/live-whole- health	VIRTUAL HOPE BOX	Virtual Hope Box ● ▲ Simple tools to help with coping, relaxation, distraction, and positive thinking. health.mil/connectedhealth
	Mindfulness Coach	WA Health @ 6	Annie App for Veterans To receive self-care texts to help support through cancer treatment, Veterans can log into Annie at veteran.mobile. va.gov/annie-vet. Select the Oncology Symptom Reporting protocol, then text code SUB CARE to (Annie) 75338 to self-enroll. Veterans will receive approximately five texts per week for approximately one year, but can stop texts anytime by texting STOP to 75338.
	Stay Quit Coach ● ▲ Create a tailored plan to quit smoking and stay smoke-free. mobile.va.gov/app/stay-quit-coach	(M)	mobile.va.gov/annie Annie App for Clinicians
	VetChange		VA health care staff can assign the Oncology Symptom Reporting protocol to Veterans by logging into the Annie app at veteran.mobile.va.gov/annie-vet . Search for the Veteran, then assign the protocol to them. Veterans will receive approximately five texts per week for approximately one year, but can stop texts anytime by texting STOP to (Annie) 75338
	mobile.va.gov/app/vetchange		mobile.va.gov/app/annie-app-clinicians



Connect today!

To browse more tools that may fit your needs, visit **mobile.va.gov/appstore**.







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