CAREGIVER CONNECT

Connect With Your VA Care Team Through Video Telehealth, Together

With the U.S. Department of Veterans Affairs’ VA Video Connect app, you can quickly and easily meet with your VA care team over a secure and private video connection using your smartphone, tablet, or computer.

And with the Caregiver Connect scheduling option, you can invite up to five guests, such as your caregiver or family member, to attend your VA video telehealth visits.

1. Request that VA staff add your caregiver or other guests when scheduling a video visit. You’ll need to provide them with your guests’ names and email addresses.

2. Your guests receive an email invitation with their personal link to take part in the upcoming video visit.

3. At the time of appointment, your guests use their link to join the video visit from the location of their choice using an internet-connected, video-capable device, such as a smartphone, tablet, or computer.

FORGOT TO INVITE YOUR CAREGIVER TO AN APPOINTMENT?

Ask a member of your VA care team to use VA Video Connect’s Invite Participants feature during your in-progress video visit. Provide the VA care team member with your guests’ email addresses or cellphone numbers. Your guests will then receive an invitation link to join the video visit on their device immediately.

Learn more about VA Video Connect:
mobile.va.gov/app/va-video-connect